

Chargeback Credit Memo Request Form

Date: 12/12/2019 Chargeback Case #: CB1902347

Credit Memo Amount: \$204.00

Customer ID: DLS Customer Name: Dillard's Inc.

Chargeback Ref #: 1190701799 1190702256 1190715235 Cust. PO #: 0024655901 0024655905 0024655904
1190700359 0024655902

Check #: 548004 Invoice #: _____

AR Ref #: 12150922

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Short Shipment

Detailed Description: INVOICED NOT RECEIVED

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Partially paid then denied the rest

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____