

Chargeback Credit Memo Request Form

Date: 9/11/2019 Chargeback Case #: CB1902346

Credit Memo Amount: \$19.80

Customer ID: DLS Customer Name: Dillard's Inc.

Chargeback Ref #: 1190700042 Cust. PO #: 0042926402

Check #: 548004 Invoice #: _____

AR Ref #: 12150922

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Short Shipment

Detailed Description: SHORT

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: BELOW \$100

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____