

# Chargeback Credit Memo Request Form

Date: 9/12/2019 Chargeback Case #: CB1902345

Credit Memo Amount: \$1.25

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 3426727-COMP Cust. PO #: 14474258 14474240 14474113 14474044

Check #: 2201506 Invoice #: \_\_\_\_\_

AR Ref #: 12150440

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-Fill Rate

Detailed Description: Fill Rate - Shortage on Order

Investigator: \_\_\_\_\_

Responsible Party: Warehouse-SAV/SV2

Note: Below \$50 threshold

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_