

# Chargeback Credit Memo Request Form

Date: 11/30/2019 Chargeback Case #: CB1902331

Credit Memo Amount: \$68.75

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 4768342-1QVAR 4768415-1QVAR Cust. PO #: 14474109 14474240

Check #: 2201506 Invoice #: \_\_\_\_\_

AR Ref #: 12150450

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: Stephanie Reed-Lyles

Responsible Party: Reclaim to Customer

Note: less than \$100 to dispute

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_