

Chargeback Credit Memo Request Form

Date: 9/10/2019 Chargeback Case #: CB1902307

Credit Memo Amount: \$173.01

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS176417814/CS177902739 Cust. PO #: CS176417814/CS177902739

Check #: 2281274 Invoice #: _____

AR Ref #: 81518

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: _____ Division Name: _____

Violation Description: Customer Return

Detailed Description: mis-shipped

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, customer received wrong item and returned to WH

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____