

Chargeback Credit Memo Request Form

Date: 12/4/2019 Chargeback Case #: CB1902303

Credit Memo Amount: \$10.00

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 3417762-COMP Cust. PO #: 13805896

Check #: 2201506 Invoice #: _____

AR Ref #: 12150448

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Compliance-Routing/Carrier

Detailed Description: Missing TMS Load ID/Routing Authorization

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: below \$100

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____