

Chargeback Credit Memo Request Form

Date: 12/4/2019 Chargeback Case #: CB1902300

Credit Memo Amount: \$51.25

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 3426727-COMP 3426726-COMP Cust. PO #: 14474109

Check #: 2201506 Invoice #: _____

AR Ref #: 12150440 12150442

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: Shortage on Order

Investigator: Stephanie Reed-Lyles

Responsible Party: Reclaim to Customer

Note: less than \$100 to dispute

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____