

Chargeback Credit Memo Request Form

Date: 12/3/2019 Chargeback Case #: CB1902299

Credit Memo Amount: \$20.00

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 3424744-COMP Cust. PO #: 15344227

Check #: 2201506 Invoice #: _____

AR Ref #: 12150438

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Compliance-Routing/Carrier

Detailed Description: ASN Ship Date Greater Than ATS Date

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: According to Maronda Pierce, The PO shipped after the cancel date.
ship date 7/22/2019-cancel date 7/30/2019
Actual ship date 8/1/2019

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____