

Chargeback Credit Memo Request Form

Date: 11/27/2019 Chargeback Case #: CB1902298

Credit Memo Amount: \$40.00

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 3416027-COMP 3424745-COMP Cust. PO #: 15224833

Check #: 2201506 Invoice #: _____

AR Ref #: 12150436

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-ASN

Detailed Description: ASN Carrier Does Not Match 754 Carrier

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: valid - The incorrect carrier is listed on the BOL. Unyson accepted the load and assigned to AAA Cooper to pick up the shipment.

Unyson is the correct carrier to be generated on the BOL

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____