

Chargeback Credit Memo Request Form

Date: 2/26/2020 Chargeback Case #: CB1902290

Credit Memo Amount: \$144.77

Customer ID: JPCAT Customer Name: JC Penney Catalog

Chargeback Ref #: 4768653-1QVAR 4775295-1QVAR
4775294-1QVAR Cust. PO #: 6804728C 6822035C 6827513R

Check #: 2201506 Invoice #: _____

AR Ref #: 12150414

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: JCP paid us back \$117.88 denied the rest

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____