

Chargeback Credit Memo Request Form

Date: 2/13/2020 Chargeback Case #: CB1902287

Credit Memo Amount: \$159.40

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 4782286-1QVAR 4782541-1QVAR
4788164-1QVAR Cust. PO #: 14754555 14754821 14884863

Check #: 2201556 Invoice #: _____

AR Ref #: 12150990

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Dispute denied by JCP, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____