

Chargeback Credit Memo Request Form

Date: 3/6/2020 Chargeback Case #: CB1902284

Credit Memo Amount: \$245.80

Customer ID: JCPENNEYSP Customer Name: JC Penney Furniture SP

Chargeback Ref #: 3435512-COMP 3435619-COMP
3435630-COMP Cust. PO #: _____

Check #: 2201556 Invoice #: _____

AR Ref #: 12150996

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: shortage

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: passed 60 days dispute window, deducted in 8/26/2019, investigation did not complete until 3/6/20

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____