

Chargeback Credit Memo Request Form

Date: 3/3/2020 Chargeback Case #: CB1902281

Credit Memo Amount: \$214.10

Customer ID: JPCPAT Customer Name: JC Penney Catalog

Chargeback Ref #: 4781877-1QVAR 4782283-1QVAR
4782472-1QVAR Cust. PO #: 5795943K 6841217C 6841209C

Check #: 2201556 Invoice #: _____

AR Ref #: 12150980

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Dispute denied by JCP, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____