

# Chargeback Credit Memo Request Form

Date: 9/11/2019 Chargeback Case #: CB1902277

Credit Memo Amount: \$12.45

Customer ID: BBBCA Customer Name: Bed Bath & Beyond Canada

Chargeback Ref #: 137636FC 139167FC Cust. PO #: CC4H6RK CC5B5ZA

Check #: 601392 Invoice #: INV#4717976 INV#4751799

AR Ref #: 12150875

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Shipment Quality Issue

Detailed Description: DAMAGE

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Valid. POD show damage.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_