

# Chargeback Credit Memo Request Form

Date: 10/6/2019 Chargeback Case #: CB1902273

Credit Memo Amount: \$520.00

Customer ID: BLK Customer Name: Belk Stores

Chargeback Ref #: C950819141 C950819183 C950819257 C95081970 Cust. PO #: 3594764 3611680

Check #: 1001211 Invoice #: \_\_\_\_\_

AR Ref #: 12150912

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-Routing/Carrier

Detailed Description: shipped to wrong DC

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: valid per SV2's investigation, 2 Cartons shipped to the incorrect DC. Corrective actions has been taken with the floor staff.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_