

Chargeback Credit Memo Request Form

Date: 9/5/2019 Chargeback Case #: CB1902272

Credit Memo Amount: \$80.00

Customer ID: OVERSTOCK01 Customer Name: Overstock.com (Drop Ship)

Chargeback Ref #: 258288576 258733380 258779635 Cust. PO #: "39067213-1 " "39215524-1 " "39230132-1
258782398 " "3923102

Check #: 76650 Invoice #: _____

AR Ref #: 81388

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: CANCELLED/SHORT SHIP

Investigator: Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: Out of Stock

Note: valid out of stock

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____