

# Chargeback Credit Memo Request Form

Date: 9/5/2019 Chargeback Case #: CB1902271

Credit Memo Amount: \$40.00

Customer ID: OVERSTOCK01 Customer Name: Overstock.com (Drop Ship)

Chargeback Ref #: 258480208 258839829 Cust. PO #: "39132729-1 " "39250177-1 "

Check #: 76650 Invoice #: \_\_\_\_\_

AR Ref #: 81388

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: CANCELLED/SHORT SHIP

Investigator: Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: Out of Stock

Note: valid short ship out of stock

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_