

Chargeback Credit Memo Request Form

Date: 9/5/2019 Chargeback Case #: CB1902270

Credit Memo Amount: \$155.00

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: 9202158 Cust. PO #: 12471296

Check #: 7090257281 Invoice #: _____

AR Ref #: 12150893

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Compliance-Packaging

Detailed Description: Failure to comply with external carton requirements causing additional handling.

Investigator: Mike Wilson,Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: valid - bulky cartons and Chargeback validated based on photographic evidence provided by customer.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____