

Chargeback Credit Memo Request Form

Date: 9/5/2019 Chargeback Case #: CB1902268

Credit Memo Amount: \$151.00

Customer ID: KOHLAPL Customer Name: Kohl's Store (APL)

Chargeback Ref #: 9192238 Cust. PO #: 12228348

Check #: 7090257281 Invoice #: _____

AR Ref #: 12150966

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: APL Division Name: Apparel(20)

Violation Description: Compliance-Labeling

Detailed Description: Improperly placed GS1-128 label for E-Commerce shipments.

Investigator: Mike Wilson,Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: valid, misplaced carton labels. Chargeback validated based on photographic evidence provided by customer.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____