

Chargeback Credit Memo Request Form

Date: 2/4/2020 Chargeback Case #: CB1902267

Credit Memo Amount: \$150.00

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: 9186089 Cust. PO #: 12224459

Check #: 7090257281 Invoice #: _____

AR Ref #: 12150891

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Compliance-Routing/Carrier

Detailed Description: Multiple routing requests for shipments within the same calendar week

Investigator: Mike Wilson,Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Charge Back Validated. Per Kohl's compliance team, they said the email from buyer confirming ship window extension does not warrant an exemption of chargeback.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____