

Janis Auyang

From: Kari Wittig
Sent: Tuesday, September 10, 2019 7:17 AM
To: Janis Auyang
Cc: lizzie.wierdsma@jlahome.com; Vie Remolar; Mike Wilson; Ping Gao
Subject: FW: FW: Urgent Issue with Kohl's Batch B20190610145654 - Chargebacks on PO 12224431

Hi Janis,

Kohl's buying team gave approval to dispute these charges in the below email and added Vendor Compliance to the string. Do you need me to add you as well, or is this what is needed to enter the dispute in the portal?

I'll let you know if there are any responses from the Vendor Compliance team.

Thanks,
Kari

From: Andrew Musselman [mailto:andrew.musselman@kohls.com]
Sent: Tuesday, September 10, 2019 9:09 AM
To: Kari Wittig; Vendor Compliance
Cc: Lizzie Wierdsma; Miles Jeon; Elizabeth Boothby; Jillian Buchta; Vie Remolar
Subject: Re: FW: Urgent Issue with Kohl's Batch B20190610145654 - Chargebacks on PO 12224431

Hi Kari,

[+Vendor Compliance](#)

Yes, go ahead and dispute these charges with Vendor Compliance.

Thanks,

On Tue, Sep 10, 2019 at 8:51 AM Kari Wittig <kari.wittig@jlahome.com> wrote:

Good Morning Drew,

We ended up with a total of \$10,601.40 in chargebacks on PO 12224431, and would like to request your teams help with approval to dispute. We anticipated charges for late routing and that would have been fine, but we received charges for late shipping even though all shipments were picked up within the ship window with the exception of 3 that were re-scheduled by the carrier after the ship window. Details are listed below.

PO#	VIOLATION DESCRIPTION	DC#	Amount	Comment
12224431	TR035 Late Shipment	0885	945.8 0	carrier re-scheduled past ship window
	TR035 Late Shipment	0855	1,231.4	carrier re-scheduled past ship window

		0	
TR035 Late Shipment	0890	1,155.80	carrier re-scheduled past ship window
TR035 Late Shipment	0840	845.20	
TR035 Late Shipment	0875	1,475.80	
TR035 Late Shipment	0830	1,164.60	
TR035 Late Shipment	0810	1,280.80	
TR035 Late Shipment	0860	1,270.40	
TR035 Late Shipment	0865	1,231.60	
	Total	10,601.40	

PO#	12224431
Ship Window	6/17-6/22
Route Date	6/12/2019
Late Route Date	6/19/2019
Pick-up Date	DC0885 - 6/21/19
	DC 0855 & 890 - 6/21/19
	DC 0830, 860 & 865 - 6/24/19
	DC 0810, 840 & 875 - 6/24/19

Account	TP Load Number	Mode Provider Name	TMS Purchase Order
KOHL'S DEPARTMENT STORES INC	788507274	KOHL'S 885 BACKHAUL - GALE	12224431 DC0885
KOHL'S DEPARTMENT STORES INC	788507337	PERFORMANCE TEAM FREIGHT SYSTEMS	12224431 DC0855,12224431 DC0890

Please let us know if there are any questions and if it is okay to dispute the charges.

Thanks,

Kari

Kari Wittig

JLA Home (a division of E&E Co., Ltd)

VP of Sales

Office: 920-699-2204

Cell: 262-221-3999

From: Andrew Musselman [mailto:andrew.musselman@kohls.com]
Sent: Thursday, June 20, 2019 12:56 PM
To: Kari Wittig
Cc: Lizzie Wierdsma; Miles Jeon; Vie Remolar
Subject: Re: FW: Urgent Issue with Kohl's Batch B20190610145654

Thanks!

On Thu, Jun 20, 2019 at 12:32 PM Kari Wittig <kari.wittig@jlahome.com> wrote:

Hi Drew,

PO-12224431 was routed yesterday and a pick-up schedule was received today. Please see details below.

Please let us know if there are any questions.

Thanks,

Kari

Kari Wittig

JLA Home (a division of E&E Co., Ltd)

VP of Sales

Office: 920-699-2204

Cell: 262-221-3999

Vie Remolar

Distribution
E&E Co Ltd DBA JLA Home
45875 Northport Loop East, Fremont CA 94538
Tel: 510-490 9788 ext 368

From: Mike Wilson [mailto:mike.wilson@oalogistics.com]
Sent: Thursday, June 20, 2019 9:46 AM
To: Vie Remolar
Subject: RE: Urgent Issue with Kohl's Batch B20190610145654

Hi Vie,

All 9 DC's have been assigned.

Account	TP Load Number	Mode Provider Name	TMS Purchase Order
KOHL'S DEPARTMENT STORES INC	788507274	KOHL'S 885 BACKHAUL - GALE	12224431 DC0885
KOHL'S DEPARTMENT STORES INC	788507297	TRANSPORT AMERICA	12224431 DC0830,12224431 DC0860,12224431 DC0865
KOHL'S DEPARTMENT STORES INC	788507327	TRANSPORT AMERICA	12224431 DC0810,12224431 DC0840,12224431 DC0875
KOHL'S DEPARTMENT STORES INC	788507337	PERFORMANCE TEAM FREIGHT SYSTEMS	12224431 DC0855,12224431 DC0890,12439377 DC0830,12439377 DC0840,12439741 DC0840,12439741 DC0855,12439741 DC0860,12439741 DC0860

Thank you,

Mike Wilson

Order Processing Manager

OA LOGISTICS

From: Andrew Musselman [mailto:andrew.musselman@kohls.com]
Sent: Wednesday, June 19, 2019 4:54 PM
To: Kari Wittig
Cc: Lizzie Wierdsma; Miles Jeon; Vie Remolar
Subject: Re: FW: Urgent Issue with Kohl's Batch B20190610145654

Hi Kari,

Yes please route ASAP and let us know if pickup can't be scheduled before the cancel date and we'll go from there.

Thanks,

On Wed, Jun 19, 2019 at 4:14 PM Kari Wittig <kari.wittig@jlahome.com> wrote:

Hi Drew,

We have issue on PO-12224431 (211) that was missed routing last week. Would you like us to route today and see if it can be included on the 6/21 pick up? Or, would it be okay for you to change the SW to 6/24-6/29? We could route today or tomorrow latest and then hopefully a pick up could be scheduled soon. Additional details are in the email below.

Please let us know how we should handle this situation. Sorry for missing this PO on routing.

Thanks,

Kari

Kari Wittig

JLA Home (a division of E&E Co., Ltd)

VP of Sales

Office: 920-699-2204

Cell: 262-221-3999

Vie Remolar

Distribution
E&E Co Ltd DBA JLA Home
45875 Northport Loop East, Fremont CA 94538
Tel: 510-490 9788 ext 368

From: Mike Wilson [mailto:mike.wilson@oalogistics.com]
Sent: Wednesday, June 19, 2019 11:56 AM
To: distribution@jlahome.com
Cc: Alex Gonzalez; Elaine Sepe; sandy.yang@oalogistics.com; Carlos Reynolds; Maria Garcia
Subject: Urgent Issue with Kohl's Batch B20190610145654
Importance: High

Distribution,

We have an issue with Kohl's Batch B20190610145654.

This batch contains PO 12224431 and 12224437.

We have just discovered that PO 12224437 was routed, but **PO 12224431 was not routed.**

Kohl's has assigned carrier to pick up PO 12224437 this coming Friday 6/21.

Our deadline for routing is the Thursday (the week prior to the PO start ship date)
this was missed for PO 12224431.

Cancel date on this batch is 06/22.

Should we route today? Await extension?

PO 12224431 has been picked, labeled, and staged.

Please advise.

Thank you,

Mike Wilson

Order Processing Manager

OA LOGISTICS

Woodland, CA. Office: 530-669-5991 Ext. 104

mike.wilson@OALogistics.com

(Please forward on a need to know basis)

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Drew Musselman | Merchandise Analyst | Bedding Collections



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