

Chargeback Credit Memo Request Form

Date: 3/3/2020 Chargeback Case #: CB1902265

Credit Memo Amount: \$45.00

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 29866184 29866185 Cust. PO #: _____

Check #: 1803848 Invoice #: _____

AR Ref #: 12150669

Chargeback Reason: Damaged merchandise

Division Code: FUR Division Name: Furniture(50)

Violation Description: Shipment Quality Issue

Detailed Description: DM-CHARGE WORKROOM OFFSETS

Investigator: Helen Chen

Responsible Party: US Production

Note: per Helen Chen, since Macy's will not pay us back we will accept these defective charges

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____