

Chargeback Credit Memo Request Form

Date: 12/16/2019 Chargeback Case #: CB1902261

Credit Memo Amount: \$202.28

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 29713857SC Cust. PO #: 54H2KY9E

Check #: 105771033 Invoice #: 29713857

AR Ref #: 81437

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: SHORTAGE CLAIM

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: UPS Ground do not have record of tracking number loaded to carrier. The label created scanned as loaded.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____