

# Chargeback Credit Memo Request Form

Date: 8/29/2019 Chargeback Case #: CB1902257

Credit Memo Amount: \$266.03

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 322941612 391488612 1510801512 Cust. PO #: 28084132 29047193 29230860 31446799  
1510801513

Check #: 1801608 Invoice #: 29239589 29784230 29804871 29805129

AR Ref #: 80885

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Dung (David) Pham,Ping Gao

Responsible Party: Dot.com-Savannah

Note: valid return to SD2

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_