

Chargeback Credit Memo Request Form

Date: 12/6/2019 Chargeback Case #: CB1902256

Credit Memo Amount: \$810.54

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 29855145SC 29853808SC 29852777SC Cust. PO #: 7F2U9LNI 8841WQ9F 14MK24CR

Check #: 105793306 Invoice #: _____

AR Ref #: 81465

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: SHORTAGE CLAIM

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: DEDUCTION FROM AUGUST 2019 - Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____