

# Chargeback Credit Memo Request Form

Date: 3/3/2020 Chargeback Case #: CB1902254

Credit Memo Amount: \$1,524.46

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 29808788SC Cust. PO #: 797SBHMM

Check #: 105689996 Invoice #: 29808788

AR Ref #: 81432

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: SHORTAGE CLAIM

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SV4

Note: Amazon paid us back \$478.07 denied the rest. Deduction from 8/26/2019 - Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_