

Chargeback Credit Memo Request Form

Date: 2/27/2020 Chargeback Case #: CB1902252

Credit Memo Amount: \$1,474.69

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 29763311SC 29764321SC 29775195SC 29776648SC 297827 Cust. PO #: 3N6ZMJ6Q 3RNIKF3A 1JO1UYUR 797SBHMM 15XPWJNK 1QWMT

Check #: 105689996 Invoice #: _____

AR Ref #: 81432

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: SHORTAGE CLAIM

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Amazon paid us back \$601.23 denied the rest. This is deduction from 8/26/19, Amazon have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____