

# Chargeback Credit Memo Request Form

Date: 2/26/2020 Chargeback Case #: CB1902230

Credit Memo Amount: \$461.41

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 29821623SC Cust. PO #: 6IE813OE

Check #: 105654859 Invoice #: 29821623

AR Ref #: 81177

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: SHORTAGE CLAIM

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_