

Chargeback Credit Memo Request Form

Date: 2/21/2020 Chargeback Case #: CB1902229

Credit Memo Amount: \$204.60

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 29791681SC Cust. PO #: 3K3VQOCD

Check #: 105654859 Invoice #: 29791681

AR Ref #: 81177

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: SHORTAGE CLAIM

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____