

Chargeback Credit Memo Request Form

Date: 9/10/2019 Chargeback Case #: CB1902222

Credit Memo Amount: \$266.64

Customer ID: GARDENRART Customer Name: GARDEN RIDGE DI (ART)

Chargeback Ref #: AI-42046 Cust. PO #: 1737160

Check #: ACH082319 Invoice #: _____

AR Ref #: 12150740

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ART Division Name: Art(65)

Violation Description: Compliance-Routing/Carrier

Detailed Description: Booked/Routed cubic feet(cube)of shipment compared to PO cube is outside of allowed tolerance

Investigator: Jane Li

Responsible Party: Overseas Factory

Note: VALID PER JANE, Factory provide the wrong cubic information on the shipping documents for this order 1737160. We will charge the factory for this case.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____