

Chargeback Credit Memo Request Form

Date: 8/28/2019 Chargeback Case #: CB1902216

Credit Memo Amount: \$214.99

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 2286388412 2914689712 3618051712 Cust. PO #: 22863884 29146897 36180517

Check #: 1803848 Invoice #: 29930625 30044398 30219317

AR Ref #: 81187

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: _____ Division Name: _____

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Dung (David) Pham,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Woodland

Note: valid - Customer refused shipment, carton was received in WDC

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____