

# Chargeback Credit Memo Request Form

Date: 8/28/2019 Chargeback Case #: CB1902215

Credit Memo Amount: \$107.87

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 2901830712 2942433912 2961120712 Cust. PO #: 29018307 29424339 29611207

Check #: 1803848 Invoice #: 30073597 30059667 30059486

AR Ref #: 81187

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Freight

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Dung (David) Pham,Ping Gao,Sherry Curry

Responsible Party: 3rd-UPS

Note: VALID - No Scan/ UPS claim.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_