

# Chargeback Credit Memo Request Form

Date: 8/29/2019 Chargeback Case #: CB1902214

Credit Memo Amount: \$235.54

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 1909332612 2022743712 2263603012 2339519512 Cust. PO #: 19093326 20227437 22636030 23395195

Check #: 1803848 Invoice #: 29882335 29896688 29944692 29950990

AR Ref #: 81187

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - customer refused delivery. UPS returned to SD2.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_