

Chargeback Credit Memo Request Form

Date: 5/26/2020 Chargeback Case #: CB1902212

Credit Memo Amount: \$177.06

Customer ID: MACY02FUR Customer Name: Macy.com (DC for FUR)

Chargeback Ref #: 4783085 4789167 Cust. PO #: 5138515 5444051

Check #: 1803848 Invoice #: 4783085 4789167

AR Ref #: 12150679

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: DM-CARTON SHORTAGE VND RESPONSIBLE

Investigator: Kenya Lane,Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: disputed since Sep 2019, Macy's never pay us back after numerous follow up - over 120 days

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____