

# Chargeback Credit Memo Request Form

Date: 8/28/2019 Chargeback Case #: CB1902210

Credit Memo Amount: \$127.50

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 29884005 29877399 29877770 Cust. PO #: 3196180 3672997 8312663  
29888454 29887825

Check #: 1803848 Invoice #: 29884005 29877399 29877770 29888454  
29887825

AR Ref #: 12150665

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-Labeling

Detailed Description: Unusable GS1 128 label

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WD2

Note: valid, per picture evidence provided by Macy's, some labels were scuffed and cause potential scanning issues. Since this is carrier's issue and Macy's will not pay us back, we have no other choice but to validate these.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_