

# Chargeback Credit Memo Request Form

Date: 9/5/2019 Chargeback Case #: CB1902209

Credit Memo Amount: \$45.67

Customer ID: KOHLPOE Customer Name: Kohl's (POE)

Chargeback Ref #: R240644427SHTG Cust. PO #: 11915197

Check #: 4780744 Invoice #: \_\_\_\_\_

AR Ref #: 12150553

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Short Shipment

Detailed Description: Item not received

Investigator: Zhu Yanping

Responsible Party: China Production

Note: below \$100

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_