

Chargeback Credit Memo Request Form

Date: 8/28/2019 Chargeback Case #: CB1902208

Credit Memo Amount: \$1,000.00

Customer ID: KOHLPOE Customer Name: Kohl's (POE)

Chargeback Ref #: 9174835/9174836/9176076/9183891/889/890 Cust. PO #: 12435818

Check #: 4780744 Invoice #: _____

AR Ref #: 12150647

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Compliance-Packaging

Detailed Description: Failure to comply with external carton requirements causing additional handling

Investigator: Susan Zhao

Responsible Party: Overseas Factory

Note: valid, bulky cartons in result of chargeback, will reclaim with factory, claim #CKLP-190199

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____