

Chargeback Credit Memo Request Form

Date: 10/31/2019 Chargeback Case #: CB1902204

Credit Memo Amount: \$10,701.97

Customer ID: KOHLDSN Customer Name: Kohl's.com

Chargeback Ref #: DSNC-0619D-00074-DSNC-0619C-00036 Cust. PO #: _____

Check #: 4780744 Invoice #: _____

AR Ref #: 81146

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Misc

Detailed Description: JUNE 2019 DELINQUENT ORDER CHARGE
JUNE 2019 UNIT CANCELLATION CHARGE

Investigator: Ping Gao, Sherry Curry

Responsible Party: Dot.com-Savannah

Note: Valid cancel and late ship fees out of Savannah. Both SD2 & start up of SD3. Issues with inventory and order processing resulting in cancels and late shipments.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____