

# Chargeback Credit Memo Request Form

Date: 8/26/2019 Chargeback Case #: CB1902203

Credit Memo Amount: \$57.75

Customer ID: JCPENNEY01 Customer Name: JCPenney.com

Chargeback Ref #: S49811044 Cust. PO #: 246044383

Check #: 2201506 Invoice #: \_\_\_\_\_

AR Ref #: 81073

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Short Shipment

Detailed Description: shortage

Investigator: Dung (David) Pham,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: below \$100

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_