

Chargeback Credit Memo Request Form

Date: 4/22/2020 Chargeback Case #: CB1902201

Credit Memo Amount: \$4,447.40

Customer ID: BBB Customer Name: Bed Bath & Beyond

Chargeback Ref #: INS4410570 Cust. PO #: EA7U8XE EA3J9EC EA7T6MP EA6U4HW
EA6C8RN EA5N5PL EA

Check #: 631917 Invoice #: _____

AR Ref #: 12150246

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: SS

Investigator: Sandy Yang, Wendy Yang

Responsible Party: Warehouse-WOD

Note: Customer denied claim. BBB cannot provide denial letter because document is in home office location and they are working remotely.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____