

Chargeback Credit Memo Request Form

Date: 1/14/2020 Chargeback Case #: CB1902199

Credit Memo Amount: \$110.85

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 29809804SC Cust. PO #: 3BBBBZSJ

Check #: 104721765 Invoice #: _____

AR Ref #: 81051

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: SHORTAGE CLAIM

Investigator: Sandy Yang, Wendy Yang

Responsible Party: Warehouse-WOD

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____