

Chargeback Credit Memo Request Form

Date: 2/13/2020 Chargeback Case #: CB1902197

Credit Memo Amount: \$151.44

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 29763339SC Cust. PO #: 18KH9BPF

Check #: 104640638 Invoice #: _____

AR Ref #: 81030

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: SHORTAGE CLAIM

Investigator: Sandy Yang, Wendy Yang

Responsible Party: Warehouse-WOD

Note: paid \$11.03 denied the rest, no other evidence to re-challenge

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____