

Chargeback Credit Memo Request Form

Date: 8/28/2019 Chargeback Case #: CB1902196

Credit Memo Amount: \$1,983.00

Customer ID: MARSHAP Customer Name: Marshalls, Inc. (AP)

Chargeback Ref #: CB0000766192 Cust. PO #: 712946

Check #: 1918818 Invoice #: 4741845

AR Ref #: 12150379

Chargeback Reason: Billing Mistake /Pricing Error/ No. Slip-40000-0000

Division Code: APL Division Name: Apparel(20)

Violation Description: Not a Compliance Issue

Detailed Description: PRICE DIFFERENCE

Investigator: Alexa Wang

Responsible Party: Not a chargeback

Note: valid per Alexa, the selling price on the invoice was wrong. This is not a real chargeback, only to pay Marshall back the over-charged amount.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____