

Chargeback Credit Memo Request Form

Date: 8/28/2019 Chargeback Case #: CB1902188

Credit Memo Amount: \$60.60

Customer ID: MACY03 Customer Name: Macy's Home MMG

Chargeback Ref #: 4792250 Cust. PO #: 2748810

Check #: 1801608 Invoice #: _____

AR Ref #: 12150164

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BASI Division Name: Basic Bedding(15)

Violation Description: Short Shipment

Detailed Description: short

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WD2

Note: below \$100

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____