

Chargeback Credit Memo Request Form

Date: 3/11/2020 Chargeback Case #: CB1902187

Credit Memo Amount: \$125.12

Customer ID: MACY03 Customer Name: Macy's Home MMG

Chargeback Ref #: 4789893 Cust. PO #: 2470609

Check #: 1801608 Invoice #: _____

AR Ref #: 12150164

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Short Shipment

Detailed Description: shortage

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Dispute denied by Macy's, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____