

Chargeback Credit Memo Request Form

Date: 8/21/2019 Chargeback Case #: CB1902184

Credit Memo Amount: \$230.00

Customer ID: KIRKLANDDS Customer Name: Kirkland's Inc. (Drop Ship)

Chargeback Ref #: SLA S WKE 07/12/19 SLA S WKE 07/19/19 SLA S W Cust. PO #: 30517530 30517496 30517659 30523771 30521733 30521

Check #: 1032259 Invoice #: _____

AR Ref #: 80928

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Early/Late Delivering

Detailed Description: late

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: Valid - POs shipped late or carrier frist scan late.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____