

# Chargeback Credit Memo Request Form

Date: 8/23/2019 Chargeback Case #: CB1902177

Credit Memo Amount: \$286.68

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS173655662/CA175105891/CS175047554/CS175542066 Cust. PO #: CS173655662/CA175105891/CS175047554/CS175542066

Check #: 2266857 Invoice #: \_\_\_\_\_

AR Ref #: 80899

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Shipment Quality Issue

Detailed Description: Missing Parts

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: E-COM

Note: VALID - per the current sales agreement with Wayfair on missing components or parts from sets

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_