

# Chargeback Credit Memo Request Form

Date: 9/12/2019 Chargeback Case #: CB1902174

Credit Memo Amount: \$233.93

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CA174097869-CS176706255 Cust. PO #: see attached

Check #: 2266857 Invoice #: \_\_\_\_\_

AR Ref #: 80901

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Shipment Quality Issue

Detailed Description: Missing parts

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: E-COM

Note: VALID - per the current sales agreement with Wayfair on missing components or parts from sets.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_