

Chargeback Credit Memo Request Form

Date: 8/21/2019 Chargeback Case #: CB1902169

Credit Memo Amount: \$260.75

Customer ID: KOHLAPL Customer Name: Kohl's Store (APL)

Chargeback Ref #: 9136139/9134849 Cust. PO #: 12460758

Check #: 1026597254 Invoice #: _____

AR Ref #: 12150230

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: APL Division Name: Apparel(20)

Violation Description: Compliance-Labeling

Detailed Description: Improperly placed GS1-128 label for E-Commerce shipments

Investigator: Mike Wilson,Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Chargeback Validated based on photographic evidence. Warehouse has been reminded of need to label cartons for KOHLAPL in accordance with Kohl's E-Commerce GS1-128 Label Placement Guidelines.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____