

Chargeback Credit Memo Request Form

Date: 8/21/2019 Chargeback Case #: CB1902168

Credit Memo Amount: \$21.10

Customer ID: HSNDS Customer Name: Home Shopping Network (Drop ship)

Chargeback Ref #: DS7632597 DS7632598 DS7632599 DS7632600 DS7632601 Cust. PO #: 1598027649 1596111552 1593667247 1597855024 159727

Check #: 429618 Invoice #: _____

AR Ref #: 80841

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Early/Late Delivering

Detailed Description: late

Investigator: Dung (David) Pham, Ping Gao, Sherry Curry

Responsible Party: E-COM

Note: below \$100

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____